## ROBO-TEK INTERNATIONAL

# Robo-Plus V2
# Limited Warranty

## Covered models

Robo-Plus V2

Applies to incoming new stock supplied with this revised warranty card. Earlier purchases and commitments retain the warranty terms supplied or promised at purchase. Keep this card, proof of purchase and service records. Other Robo-Tek models are not covered by this card.

## Cover and limits

**Motor box: 3 years or 800 operating hours, whichever occurs first, measured from the original purchase date and cumulative operating hours.** The motor box comprises the drive motors, pump motors and internal circuit boards.

All other supplied parts are covered for 12 months from original purchase. Wearing parts - sponge wheels and drive belts - are excluded from this voluntary warranty. The external control box and its circuit boards are in the 12-month category.

## Required paid servicing

Paid servicing is required at every 500 operating hours and must be completed no later than 20 additional operating hours after each interval: 520 hours for the first service, 1,020 hours for the second, and so on. These are operating hours, not calendar hours. Arrange service promptly and stop operating before exceeding the deadline. The service does not restart or extend the warranty time or hour limit.

The V2 service warning is five beeps at startup, repeated every 10 seconds for 30 seconds, then stopping. Keep operating-hour and service records. Arrange pump-seal replacement through Robo-Tek or an authorised service representative.

The scheduled service includes pump-seal replacement and one hour of labour, capped at $150 plus GST ($165 including GST). Freight and unrelated repairs or replacement components are additional and require separate approval.

## Pool chemistry and care

Follow the user guide. Maintain pool water at pH 7.0-7.8, chlorine no more than 4 ppm and salt no more than 5,000 ppm. Do not operate during shock dosing or until water is back within these limits. Remove the robot after each use, rinse and drain it, and store it protected from weather and direct sunlight in a dry, shaded, ventilated location. Keep the control box dry and ventilated; do not cover it during operation.

Damage caused by unsuitable chemistry, leaving the robot in the pool after use, unprotected storage, misuse or failure to follow the user guide is excluded. Missed servicing affects the conditional motor-box warranty; it does not remove rights under Australian Consumer Law or automatically exclude unrelated parts claims.

## Making a claim

Contact Robo-Tek International on 03 9357 5662 or service@robo-tek.com.au with proof of purchase, model, serial number, operating hours, service records and a description of the fault. We will assess the claim and arrange repair or replacement of an eligible defective component under this voluntary warranty, without charge for the accepted warranty repair. Contact us before sending equipment so we can confirm the appropriate return location and transport arrangements. For an accepted claim, we will arrange or reimburse reasonable necessary return freight; retain receipts and send them to service@robo-tek.com.au. Unrelated work is quoted separately.

## Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is additional to your rights and remedies under law. These rights are not limited by the time limits, hour limits, servicing conditions or wearing-parts exclusions above.

## Contact and records

Warranty provider: Robo-Tek International, 6 Lever Street, Campbellfield VIC 3061. Phone: 03 9357 5662. Email: service@robo-tek.com.au. Website: www.robo-tek.com.au.

Model: _____ Serial number: _____

Purchase date: _____

Service date / operating hours / repairer: _____